



Helping New Yorkers Stay Put Since 1984

EIS: Housing Resource Center has as its mission to prevent homelessness which we accomplish by keeping residents in their communities, preserving existing affordable housing, and promoting and supporting the construction of affordable housing for low, moderate and middle-income households.

By employing a small staff which offers direct, compassionate services, EIS seeks to keep New Yorkers in their homes through legal assistance, hoarding awareness and counseling.

Fast Facts

During the 2015-2016 fiscal year, EIS served nearly 500 unique clients in 90 zip codes across the city.

- Approximately 170 were S.O.R.T. case management clients.
- Approximately 300 unique clients used other EIS services.
- 56% of our clients were age 60 or over, and 23% were age 50-59.
- 64% of our clients were female.



Client Testimonies

Hear what some of the men and women EIS has worked with have to say about our organization:

*All names were changed to protect privacy. Testimonies have been edited for length and clarity.

"I first heard of EIS 4 years ago. Their services are exactly what NYC needs, especially nowadays with landlords looking to kick out low-rent individuals. EIS help those accused of hoarding resolve their problems and stay in their homes, and also mediates with landlords. Anyone who is experiencing an injustice with their landlord can benefit from EIS' services." – Mike*, Upper West Side

"The staff at EIS really helped me through some things. They provided legal advice as well as emotional support. They helped me clean my apartment and held my building's management accountable for necessary repairs they had put off for years. The staff will really fight for you and is tremendously caring. They are extremely dedicated and have followed up with me many times. Now, with the help of EIS, my apartment is safer than ever before." – Angela*, Washington Heights

"EIS is a wonderful organization. They give you the tools you need in order to break the pattern of hoarding. Not only are they a catalyst in affecting change and improvement, they continually produce and aid their clients in maintaining a healthy environment and lifestyle. Had it not been for this wonderful agency, I can say for myself and probably for many others, we would be homeless."

EIS is more than a support group. When it comes to legal and psychological understanding and expertise of this particular issue known as hoarding, there is no other organization that equals them. I look forward to attending many more of their helpful and supportive meetings." – Carl*, Upper West Side